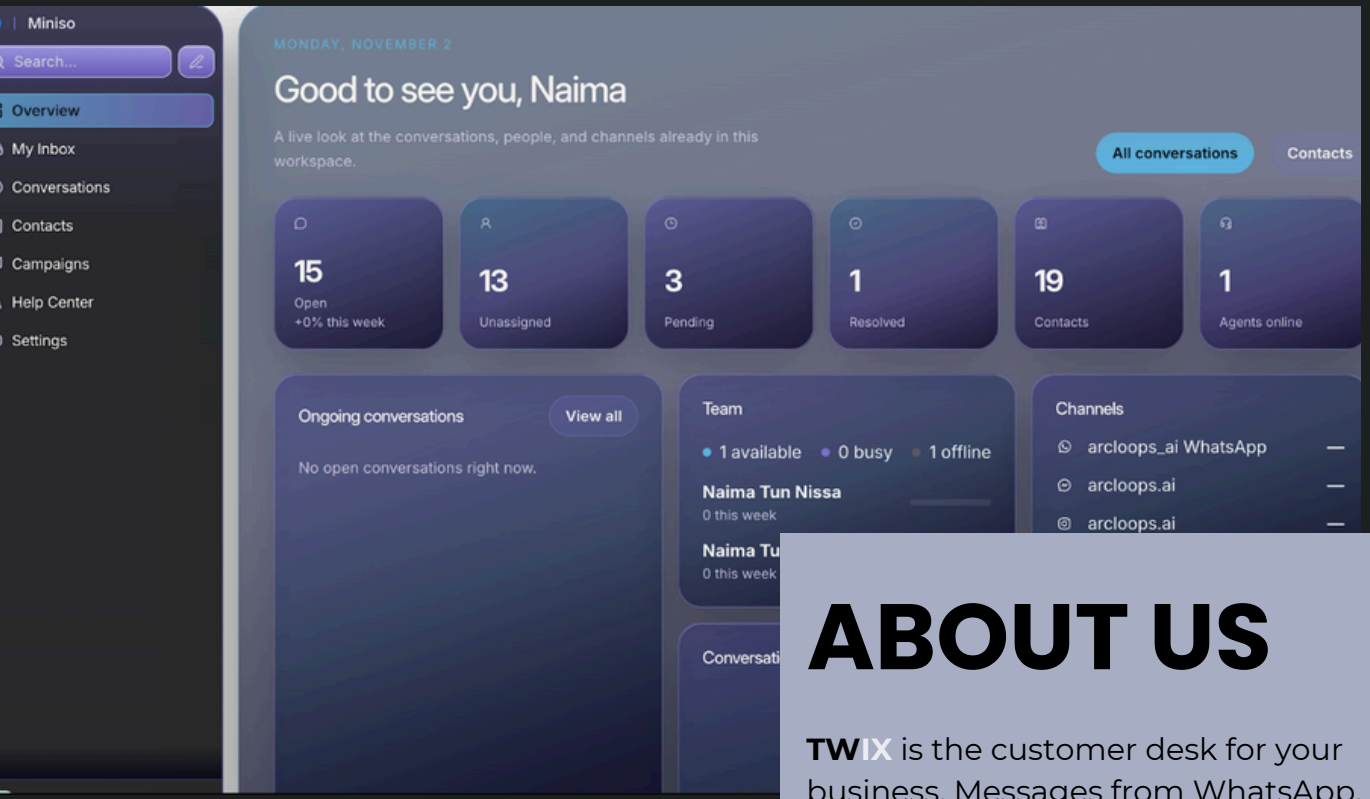
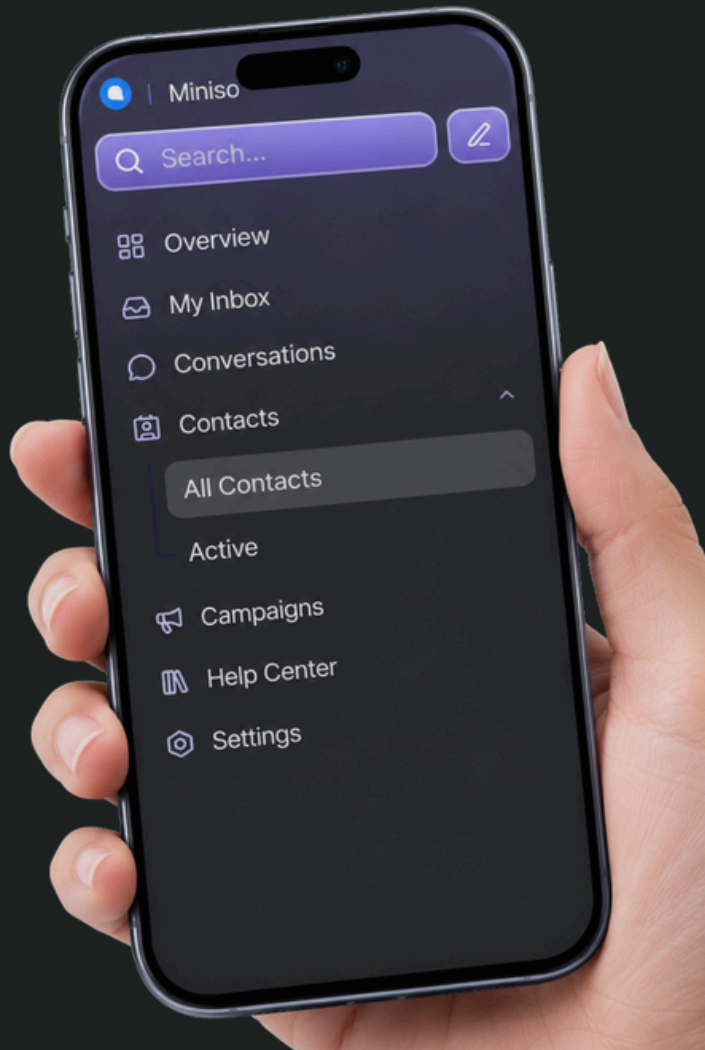


TWIX

One desk for every customer message. WhatsApp, Messenger and Instagram arrive in a single inbox, and an assistant answers from your own product list.



ABOUT US

TWIX is the customer desk for your business. Messages from WhatsApp, Messenger and Instagram land in one place, your team replies from it, and every customer is kept on file.

An assistant answers from your own website and product spreadsheet. It never invents a price or a stock count. If a fact is missing, it says it will check and hands the chat to your team.

CONTACT US

Website
twix.arcloops.ai

Email
info@arcloops.ai

Address
Dhaka-Dubai

Scan to see Twix



WHO IT IS FOR

Retail brands and outlets

Businesses that answer questions about price, stock and outlets on social media every day, and want those answers in seconds.

Marketing and customer teams

Teams that send campaigns on WhatsApp and need every reply handled the moment it arrives.

WHY TWIX?

One inbox, no switching
WhatsApp, Messenger and Instagram arrive in one place. Your team sees who is waiting without moving between apps.

Answers from your own data
The assistant uses your website and your latest product sheet. It gives a price only for the exact product the customer means, and it never guesses.

Campaigns from the same desk
Send a WhatsApp campaign to a chosen group using an approved template, review delivery afterwards, and answer every reply in the same inbox.

Your team stays in control
Every chat has an owner and a status. Labels, saved replies and team availability keep the queue organised, and a person can step in at any moment.

OUR SERVICE

Twix gives you one shared inbox for every channel, a contact record for every customer, and WhatsApp campaigns sent from the same desk. The assistant answers from your price list, and your team takes over when a person is needed. We set it up, connect your channels and product data, and keep it running.

